快易通宣布退出儲值支付工具業務

(2025年12月15日下午2時 | 香港) 快易通有限公司(下稱「快易通」) 現時為「易通行」隧道費服務商。自「易通行」於2025年5月起已於全港所有政府收費隧道及青沙管制區實施‧相關隧道及管制區的快易通電子道路收費系統(下稱「ETC」)已停止營運。因此‧本公司將會於2026年3月16日退出儲值支付工具業務‧並終止快易通ETC及VGoPAY電子錢包服務。

現時透過快易通 ETC 或 VGoPAY 繳付「易通行」隧道費及港珠澳大橋通行費之客戶‧應盡快轉用其他自動付款方式。如戶口內尚有餘額‧請參照下列說明以取消戶口及申請退款;而沒有餘額的戶口則於 2026 年 3 月 16 日自動取消‧客戶無需採取任何行動。若閣下同時持有快易通 ETC 及 VGoPAY 戶口‧應分別進行取消手續。

替代支付方式

透過快易通繳付「易通行」的客戶

☞ HKeToⅡ 易通行

請於 2026 年 3 月 16 日前 重新設定「易通行」戶口,以繼續自動繳交隧道費。

- **如你已開立「易通行」戶口:**請於「易通行」手機 APP 或網頁 (HKeToll.gov.hk)登入戶口,按螢幕指示開立指定儲值戶口並**設定自動增值**方式。指定儲值戶口目前支援以信用卡或銀行自動轉帳增值。如你忘記登入名稱,請<u>按</u>此重新設定。如你忘記登入密碼,請按此重新設定。
- 如你尚未開立「易通行」戶口:請下載「易通行」手機 APP 或按此開立「易通行」戶口·按螢幕指示連結車輛及開立指定儲值戶口·並設定自動增值方式。指定儲值戶口目前支援以信用卡或銀行自動轉帳增值。
- 在快易通 ETC 及 VGoPAY 終止服務後,你的隧道費將不能再透過快易通戶口自動繳付。如你沒有設定新的自動繳費方式,你需按法例要求在 14 個工作天內自行繳交隧道費。請注意,未有按時繳交隧道費將被徵收最高每程\$525 附加費,而你的車輛或會不獲續牌及過戶。
- 如需協助開立或重設「易通行」戶口,請致電「易通行」24 小時客戶服務熱線 3853 7333。

透過快易通繳付港珠澳大橋通行費的客戶

港珠澳大橋

請於 2026 年 3 月 16 日前透過以下其中一種方式,繼續使用「粵通卡」不停車繳費服務。

選擇一:[免費獲贈粵通卡及豁免粵通卡月租費優惠]交通銀行之「交銀灣通」服務

- 客戶於交通銀行網站(或信用卡熱線 2269 9888)·交通銀行(香港)各分行·及快易通客戶服務中心申請大灣區銀聯雙幣鑽石信用卡以使用粵通卡 ETC 服務·申請時需輸入專屬優惠碼「ETC05」以茲識別。
- 成功申請銀聯雙幣信用卡後,交通銀行有專人預約客戶到觀塘交通銀行粵通卡服務中心辦理登記手續,並提示客戶在預約日期前辦理取消快易通 ETC 或 VGoPAY 戶口及退款。
- 銀聯雙幣信用卡支援粵通卡 ETC 及「易通行」自動扣款,只需將信用卡鄉定粵通卡 ETC 及「易通行」指定儲值 戶口即可自動繳交通行費,輕鬆通行全國 ETC 聯網高速公路、廣東省普通公路及香港政府收費隧道。
- 私家車可在廣東省內高速公路 ETC 享有通行費 95 折優惠。
- 有關「交銀灣通」服務詳情,請按此瀏覽專頁。有關交通銀行(香港)分行地址,請參閱附錄一。**
- ** 信用卡申請及處理需時,建議客戶於 2026 年 3 月 16 日前預留充裕時間遞交申請,以確保於服務終止後可繼續自動繳付港珠澳大橋通行費。

選擇二:申請粵通卡 ETC

可前往以下 2 個地點掃描指定二維碼辦理申請粵通卡 ETC:

- 粤通卡客戶服務中心珠海營業廳
- 廣珠西線南屏收費站高速公路服務點

可以通過微信或支付寶搜索「粵通卡 ETC 服務」小程序·在線辦理申請。有關申請粵通卡 ETC 詳情·請<u>按此</u>瀏覽粵通卡官網。

取消快易通 ETC 及 VGoPAY 戶口及退款安排 [只適用於尚有餘額的客戶]

快易通 ETC 及 VGoPAY 用戶請於 2026 年 3 月 16 日前透過以下途徑提交《取消快易通戶口通知書》及 / 或《取消 VGoPAY 戶口通知書》 · 申請退還(或贖回)其在快易通 ETC 及 / 或 VGoPAY 戶口內的餘額:

• 指定網站:https://www.autotoll.com.hk/cancel

• 電郵: cancel@autotoll.com.hk

• 傳真: 2764 4338

WhatsApp: 5726 4679 (ETC 用戶) / 6717 0084 (VGoPAY 用戶)

• 郵寄/客戶服務中心: 九龍灣宏光道 1 號億京中心 A 座 11 樓 (服務時間在本頁下方)

一般網上申請將於 14 個工作天透過銀行轉帳或「轉數快」轉帳退回餘額,而涉及爭議、需額外資料,或以 紙本、電郵或傳真提交的申請則需要 30 個工作天退回餘額。 *請注意,戶口取消後您將無法登入快易通 ETC* 及/或 VGoPAY 戶口。您可以在取消戶口前列印或下載電子月結單,以確保您取得完整的戶口記錄。

有關快易通 ETC 及 VGoPAY 服務終止時間表如下:

第一階段: 2025年12月15日下午2時

• 終止新用戶註冊及現有用戶指定車輛更新

第二階段: 2026年2月23日凌晨0時

• 終止所有增值服務*

第三階段: 2026年3月16日凌晨0時

- 終止所有付款服務#
- 快易通 ETC 及 VGoPAY 服務的相關網站及手機應用程式停止運作
- *透過銀行自動轉帳、現金、PPS、Circle K 及 7-Eleven 便利店、信用卡、支票及「轉數快」增值
- # 所有付款服務包括「易通行」、港珠澳大橋、「粤通卡」通行費及其他商戶付款

服務終止後安排

2026年5月16日起,戶口仍有餘額及尚未申請取消戶口的客戶將被收取信託管理費,詳情可參閱以下2026年1月15日生效之《快易通 ETC 及 VGoPAY 戶口贖回條款及細則》。我們將委託獨立第三方託管機構監督整個贖回期間的相關退款流程。

2026 年 5 月 16 日或之後遞交之贖回申請,當完成核對手續後,將於 30 個工作天內透過銀行轉帳退回已扣除信託管理費的餘額。為避免戶口被收取相關費用,請於 2026 年 5 月 16 日前透過指定網站提交贖回申請。

如需協助,請聯繫我們的客戶服務熱線: 2627 8888 或電郵至 cs@autotoll.com.hk 查詢。

服務時間:

- 星期一至星期五:上午9時至下午5時30分
- 2025年12月15日至12月19日特別安排:上午9時至晚上9時

快易通 ETC 及 VGoPAY 戶口贖回條款及細則

1. 條款及細則

本條款及細則自 2026 年 1 月 15 日起對所有客戶生效。

2. 簡介

所有快易通 ETC 及 VGoPAY 服務將於 2026 年 3 月 16 日全面終止。Autotoll Club 網站、VGo 及 VGoPAY 手機應用程式將於 2026 年 3 月 16 日凌晨 0 時停止運作。屆時,用戶將無法登入 Autotoll Club 網站、 VGo 或 VGoPAY 手機應用程式進行交易。

2026 年 3 月 16 日至 2026 年 5 月 15 日期間(「凍結期間」) · 為進行儲值支付工具業務退出審計工作及執行相關程序 · 收到的快易通 ETC 及 VGoPAY 取消戶口申請的退款流程將暫時中止。 2026 年 5 月 16 日至 2026 年 11 月 15 日期間(「贖回期間」) · 快易通 ETC 及 / 或 VGoPAY 戶口餘額的贖回手續將依照以下條款及細則執行。

3. 贖回申請

如需贖回快易通 ETC 戶口或 VGoPAY 戶口中的餘額·客戶可瀏覽我們的贖回網站並提交《取消快易通戶口通知書》及/或《取消 VGoPAY 戶口通知書》:

- 贖回網站: https://www.autotoll.com.hk/cancel
- **客戶服務熱線:** 2627 8888 (星期一至星期五: 上午 9 時至下午 5 時 30 分)

在「凍結期間」收到的贖回申請·戶口餘額將於 2026 年 5 月 15 日之後退回·且無需支付下文第 4 條所述的任何信託 管理費。

在「贖回期間」收到的贖回申請,戶口餘額在扣除相應信託管理費後,將於30個工作天內退回。

4. 信託管理費

2026 年 5 月 16 日起·快易通 ETC 及 / 或 VGoPAY 戶口中的餘額將被扣減相應的每月信託管理費·餘額將分為六份每月攤銷。首兩個月 (即 2026 年 6 月 15 日及 2026 年 7 月 15 日)將扣減每月 10% 信託管理費;第三至第六個月 (即 2026 年 8 月 15 日、2026 年 9 月 15 日、2026 年 10 月 15 日及 2026 年 11 月 15 日)將扣減每月 20% 信託管理費。

例如,在「贖回期間」開始,即 2026年5月16日,「初始餘額」為 HK\$100,信託管理費扣減之計算方法如下:

信託管理費扣減日期	「初始餘額」之百分比	信託管理費	餘額
2026年6月15日	10 %	HK\$ 10	HK\$ 90
2026年7月15日	10 %	HK\$ 10	HK\$ 80
2026年8月15日	20 %	HK\$ 20	HK\$ 60
2026年9月15日	20 %	HK\$ 20	HK\$ 40
2026年10月15日	20 %	HK\$ 20	HK\$ 20
2026年11月15日	20 %	HK\$ 20	HK\$ 0

5. 豁免申請

客戶如因特殊情況申請豁免每月信託管理費·需於信託管理費扣減後 14 個曆日內提交申請·快易通將按具體情況酌情處理。信託管理費豁免可通過此電郵地址(cancel@autotoll.com.hk) 提交申請。最後受理日期為 2026 年 11 月 30日。

如中、英文兩個版本有任何抵觸或不相符之處,應以英文版本為準。

附錄一 交通銀行(香港)分行地址- 資料由交通銀行(香港)提供

網點	地址			
營業部	香港中環畢打街 20 號會德豐大廈地下 B 舖及 C 舖, 地庫 B 舖			
北角分行	香港北角英皇道 442-456 號美輪大廈地下 1-4 號舖			
西區分行	香港皇后大道西 327-333 號地下			
英皇道分行	香港英皇道 67-71 號啟禮閣地下			
灣仔分行	香港莊士敦道 32-34 號莊士敦大樓地下 B 舗			
太古城分行	香港太古城道 18 號太古城中心第二期地下 38 號舖			
柴灣分行	香港柴灣環翠道 121-121A 號柴灣戲院大廈地下			
鰂魚涌分行	香港鰂魚涌英皇道 1001 號地下 2 號舖			
軒尼詩道分行	香港軒尼詩道 368 號交通銀行大廈地下			
堅尼地城分行	香港堅尼地城卑路乍街 113-119 號地下			
中區分行	香港中環德輔道中 125A 號遠東發展大廈地下			
香港仔分行	香港香港仔南寧街 2/4 及 14/16 號香港仔中心第四期地下 3 號舖			
銅鑼灣分行	香港銅鑼灣渣甸街 23 號兆基商業中心地下至 3 樓			
九龍區				
網點	地址			
九龍分行	九龍彌敦道 563 號地下			
旺角分行	九龍旺角礪敦道 735-735A 號迅華大廈地下及 1 樓			
觀塘分行	九龍觀塘成業街 16 號怡生工業大廈地下 G 及 H 座 E 號舖			
藍田分行	九龍藍田啟田道 51-67C 號啟田大廈地下 5 號及 9 號舖			
紅磡分行	九龍黃埔新邨德民街 1-3 號地下 A6 號舖			
佐敦道分行	九龍佐敦道 37U 號保文大廈 1 樓			
西九龍高鐵站財富管理中心	香港西九龍站 B2 層抵港大堂 WEK B2-7 號舖 (註: 不設櫃檯交易)			
土瓜灣分行	九龍土瓜灣馬頭圍道 370-376 號海潤大廈地下 1-3 號舖			
尖沙咀分行	九龍尖沙咀麼地道 22-28 號中福商業大廈地下 1-3 號舖			
長沙灣廣場分行	九龍長沙灣道 833 號長沙灣廣場地下 G04 號舖			
牛頭角分行	九龍牛頭角道 55 號利基大廈地下 E1 號舖及 D 舖部份			
黃大仙分行	九龍黃大仙龍翔道 136 號黃大仙中心北館 1 樓 N118 號舖			
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網點	地址			
葵涌分行	新界葵涌工業街 2-8 號力豐工業大廈地下 A 號舖			
荃灣分行	新界荃灣沙咀道 240-242 號地下			
如心廣場 財富管理中心	新界荃灣楊屋道 8 號如心廣場三座 23 樓 2304 室 (註: 不設櫃檯現金交易)			
元朗分行	新界元朗泰豐街 2-14 號文裕大廈地下 2A - 2B 號舖			
街市街分行	新界荃灣荃灣街市街 49-55 號地下			
屯門分行	新界屯門仁政街 2-4 號青山年旺樓地下 7-8 號舖			
廣源邨分行	新界沙田小瀝源路 68 號廣源邨商場第二座地下 1 及 2 號舖			
大埔分行	新界大埔汀角路 29-35 號榮暉花園地下 1, 2, 26 及 27 號舖			
沙咀道分行	新界荃灣沙咀道 120-130 號光明大廈地下 3-5 號舖			
上水分行	新界上水上水中心地下 1010-1014 號舖			
上水財富管理中心	上水新豐路 89-95 號地下連1樓 (註: 不設櫃檯現金交易)			
將軍澳分行	新界將軍澳新都城商場一期 252A, 252B 及 253 號舖			
	新界馬鞍山西沙路 608 號馬鞍山廣場 3 樓 303-304 號舖			
天水圍分行	新界天水圍天恩路 12 至 18 號嘉湖(一期)地下 G72 號舖			
沙田分行	新界沙田橫壆街 1-15 號沙田好運中心 L1 層地下 8D, 8E 及 8F 號舖			
調景嶺分行	新界調景嶺都會駅商場 2 樓 L2-064 及 L2-065 號舖			
三聖邨分行	新界屯門三聖街 6 號三聖邨滿漁樓地下 4 號舖			

Autotoll Announces Exit from Stored Value Facilities ("SVF") Businesses

(Hong Kong - 15 December 2025 2:00 PM) Autotoll Limited ("Autotoll") now serves as the "HKeToll" Toll Service Provider. Since the implementation of HKeToll at all Government tolled tunnels and the Tsing Sha Control Area in Hong Kong in May 2025, Autotoll's Electronic Toll Collection ("ETC") system has ceased to operate at these tunnels and control area. Therefore, Autotoll will exit the SVF business and terminate the Autotoll ETC and VGoPAY services on 16 March 2026.

Customers currently using Autotoll ETC and/or VGoPAY to settle HKeToll and Hong Kong-Zhuhai-Macao Bridge ("HZMB") tolls should promptly set up an alternative auto-payment method. Additionally, if you have remaining balances in your Autotoll ETC and/or VGoPAY accounts, you can arrange account cancellation and apply for the refund of balance through the methods below. No action is required if you do not have a remaining balance, your account will be closed automatically on 16 March 2026. If you hold both Autotoll ETC and VGoPAY accounts, cancellation should be arranged separately for each account.

Alternative Payment Means

Customers paying HKeToll's toll using Autotoll



Please set up your HKeToll account with auto payment to settle tunnel tolls before 16 March 2026.

- If you have already signed up for an HKeToll account: Please log into your HKeToll account and follow the on-screen instructions to set up a Designated Stored Value Account ("DSVA") with auto top-up via HKeToll mobile app or website (HKeToll.gov.hk). The DSVA supports auto top up using credit card or direct debit via a bank account. If you have forgotten your login name, please click here to reset it. If you have forgotten your login password, please click here to reset it.
- <u>If you have not yet signed up for an HKeToll account</u>: Please download the "HKeToll" mobile app or click <u>here</u> to sign up for an HKeToll account. Please follow the on-screen instructions to associate your vehicle to your account and sign up for a DSVA with auto top-up. The DSVA supports auto top up using credit card or direct debit via a bank account.
- After the termination of Autotoll ETC and VGoPAY services, you can no longer use your Autotoll account for automatic payment of tolls. If you have not set up a new auto payment means, you must pay the toll within 14 business days after passing through the tunnel in accordance with the law. Please note that a surcharge of up to HK\$525 per trip will be imposed for any late payments, and your application for vehicle licence renewal or transfer of vehicle ownership may be refused.
- For assistance with signing up for or resetting your HKeToll account, please contact the HKeToll 24-Hour Customer Service Hotline at 3853 7333.

Customers paying HZMB's toll using Autotoll

HZMB

Please choose one of the following options to continue using 'Unitoll' ETC service before 16 March 2026.

Option 1: [Receive a complimentary of Unitoll Card and monthly fee waiving arrangement] "BOCOM BAYPAL" Service by the Bank of Communications (Hong Kong) ('BOCOM(HK)')

- Customers can enroll in the Unitoll ETC service by applying for the **Greater Bay Area CUP Credit Card** via the BOCOM(HK) <u>website</u> (or credit card hotline 2269 9888), BOCOM(HK) branches, and Autotoll Services Centre and filling in the promotion code "ETC05" in the application form for identification.
- After the application is accepted, BOCOM(HK)'s representative will make an appointment with customers to complete the registration process at BOCOM(HK)'s Unitoll Service Centre in Kwun Tong, reminding the customers to submit their application to Autotoll for ETC or VGoPAY account cancellation and refund.
- The Greater Bay Area CUP Credit Card supports auto payments for both the Unitoll ETC and HKeToll services. To enjoy a seamless automatic payment experience, associate your Unitoll ETC and HKeToll DSVA with the Credit Card. This enables effortless travel on ETC network highways in the Mainland and toll roads in Guangdong, as well as all government tolled tunnels in Hong Kong.
- Enjoy 5% off on ETC toll fees on expressways in Guangdong province for private cars.
- Please click <u>here</u> to visit the dedicated website for details of "BOCOM BAYPAL" Service. For the addresses of BOCOM(HK) branches, please refer to Appendix 1. **
 - ** Customers are reminded that credit card application and processing may take time. Applications should be submitted well in advance of 16 March 2026, to ensure uninterrupted use of automatic payment methods for the HZMB toll after the cessation of service.

Option 2: Apply for the Unitoll ETC

You may visit one of the following 2 locations and scan the dedicated QR code to apply for a Unitoll ETC:

- Zhuhai Business Hall at Unitoll Customer Service Center
- Highway Service Point at Nanping Toll Plaza of GuangZhu West Line

You may apply for a Unitoll ETC online via the "Unitoll ETC Mini Program" on WeChat or Alipay mobile applications. Please click here to visit the official website of Unitoll for details.

<u>Arrangement for Cancellation and Refund of Autotoll ETC and VGoPAY accounts (Only Applicable to Customers with Remaining Balance)</u>

Autotoll ETC and VGoPAY users may request a refund of any credit balance in their Autotoll ETC and/or VGoPAY accounts by submitting the "Notice of Cancellation of Autotoll Account" and/or "Notice of Cancellation of VGoPAY Account" through the following channels before 16 March 2026:

- Account Cancellation Website: https://www.autotoll.com.hk/cancel
- Email: cancel@autotoll.com.hk
- Fax: 2764 4338
- WhatsApp: 5726 4679 (for ETC Account) / 6717 0084 (for VGoPAY Account)
- Mailing Address / Services Centre: 11/F, Tower A, Billion Centre, 1 Wang Kwong Road, Kowloon Bay, Hong Kong (Service Hours at the bottom of this page)

The remaining balance will be disbursed via bank transfer or Faster Payment Services within 14 working days for general online applications and within 30 working days for applications with disputes, or which need further information from you, or for application submitted either on paper form, by email, or by fax. *Please be reminded that you will be unable to log in to your Autotoll ETC and/or VGoPAY accounts once the account is cancelled. You may wish to print or download any online monthly statements before cancelling your account to ensure your records are complete.*

Timeline for Termination of Autotoll ETC and VGoPAY Services:

Phase 1: On 15 December 2025 at 2:00 PM

· Termination of new account registration and existing account vehicles update

Phase 2: On 23 February 2026 at 0:00 AM

• Termination of all top-up services*

Phase 3: On 16 March 2026 at 0:00 AM

- Termination of all payment services*
- Termination of Autotoll ETC and VGoPAY related websites and mobile applications

Arrangements After Termination of Services

Customers who have not submitted notices of cancellation of accounts and with leftover balances will incur Trust Management Fees starting from 16 May 2026, as outlined in the "<u>Autotoll ETC and VGoPAY Account Redemption Terms and Conditions</u>" which will come into effect on 15 January 2026. We will engage an independent 3rd party custodian agency to oversee the redemption.

Customers submitting redemption applications from 16 May 2026 will be reimbursed the remaining balance (after deducting Trust Management Fees) via bank transfer within 30 working days after processing. To avoid further fees, please submit a redemption form via our dedicated website for redemption of the leftover balance before 16 May 2026.

For assistance, please contact our Customer Service Hotline at 2627 8888 or email cs@autotoll.com.hk.

Service Hours:

- Monday to Friday: 9:00 AM to 5:30 PM
- Special Arrangement from 15 to 19 December 2025: 9:00 AM to 9:00 PM

^{*} Top-up via Bank Direct Debit, Cash, PPS, Circle K, 7-Eleven, Credit Card, Cheque, and Faster Payment System

[#] Payments for HKeToll, HZMB, and Unitoll services, etc.

Autotoll ETC and VGoPAY Account Redemption Terms and Conditions

1. Terms and Conditions

These Terms and Conditions ("T&Cs") are effective from 15 January 2026 for all customers.

2. Introduction

All Autotoll ETC and VGoPAY services will terminate on 16 March 2026. The Autotoll Club website, VGo and VGoPAY mobile applications will be retired on 16 March 2026 at 0:00 AM. After this time, you will no longer be able to login to the Autotoll Club website, VGo or VGoPAY mobile applications to conduct transactions.

Between 16 March 2026 and 15 May 2026, the refund process for Autotoll ETC and VGoPAY account cancellation applications received will be frozen ("Frozen Period") for Stored Value Facilities business exit audit and execution of relevant procedures. Between 16 May 2026 and 15 November 2026, the redemption of leftover balances in Autotoll ETC and/or VGoPAY accounts will be executed according to the T&Cs below ("Redemption Period").

3. Redemption Request

To redeem the leftover balance in Autotoll ETC and/or VGoPAY account, customers may visit our redemption website and submit the "Notice of Cancellation of Autotoll Account" and/or "Notice of Cancellation of VGoPAY Account" via the website as follows:

Redemption website: https://www.autotoll.com.hk/cancel

Customer Service Hotline: 2627 8888 (Monday to Friday: 9:00 AM to 5:30 PM)

For redemption requests that are received during the "Frozen Period", the leftover balance will be disbursed after 15 May 2026, which are not subject to any Trust Management Fees mentioned in Clause 4 below.

For redemption requests that are received during the "Redemption Period", after deduction of Trust Management Fees, the leftover balance will be disbursed within 30 working days.

4. Trust Management Fees

Starting from 16 May 2026, monthly Trust Management Fees will be charged against the remaining leftover balance in the Autotoll ETC and/or VGoPAY account, which will be divided into six parts and amortised every month. A 10% monthly Trust Management Fees will be applied in the first and second month. (i.e. 15 June 2026 and 15 July 2026). A 20% monthly Trust Management Fees will be applied in the third, fourth, fifth and sixth month (i.e. 15 August 2026, 15 October 2026 and 15 November 2026).

For example, the remaining balance of HK\$100 at the beginning of the "Redemption Period" on 16 May 2026 ("Starting Balance") will have the Trust Management Fees deducted according to the table below:

Date of Trust Management Fees Deduction	Percentage of "Starting Balance"	Trust Management Fee Amount	Remaining Balance
15 June 2026	10 %	HK\$ 10	HK\$ 90
15 July 2026	10 %	HK\$ 10	HK\$ 80
15 August 2026	20 %	HK\$ 20	HK\$ 60
15 September 2026	20 %	HK\$ 20	HK\$ 40
15 October 2026	20 %	HK\$ 20	HK\$ 20
15 November 2026	20 %	HK\$ 20	HK\$ 0

5. Waiver Request

Waiver of the monthly Trust Management Fees may be considered at the discretion of Autotoll Limited, on a case-by-case basis, upon the waiver requests submitted within 14 calendar days after the Trust Management Fees deduction. The waiver request can be submitted by email via this address (cancel@autotoll.com.hk). The last date of waiver request will be accepted no later than 30 November 2026.

If there is any inconsistency between the English and Chinese versions, the English version shall prevail.

Appendix 1 – BOCOM(HK) Branches Addresses - Information provided by BOCOM(HK)

Hong Kong				
Outlet	Address			
Business Department	Unit B B/F & G/F, Unit C G/F, Wheelock House, 20 Pedder Street, Central, Hong Kong			
North Point Branch	Shops Nos. 1-4 on G/F., Maylun Apartments, 442-456 King's Road, North Point, Hong Kong			
West Point Branch	G/F., 327-333 Queen's Road West, Hong Kong			
King's Road Branch	G/F, Kailey Court, 67-71 King's Road, Hong Kong			
Wanchai Branch	Shop B on G/F., Johnston Court, 32-34 Johnston Road, Hong Kong			
Taikoo Shing Branch	Shop 38, G/F., CityPlaza 2, 18 Taikoo Shing Road, Hong Kong			
Chaiwan Branch	G/F., 121-121A Wan Tsui Road, Chai Wan Cinema Building, Chaiwan, Hong Kong			
Quarry Bay Branch	Shops 2, G/F., No. 1001 King's Road, Quarry Bay, Hong Kong			
Hennessy Road Branch	G/F., Bank of Communications Building., 368 Hennessy Road, Hong Kong			
Kennedy Town Branch	G/F., 113-119 Belcher's Street, Kennedy Town, Hong Kong			
Central District Branch	G/F., Far East Consortium Building, 125A Des Voeux Road C., Central, Hong Kong			
Aberdeen Branch	Shop 3, G/F, 2/4 & 14/16 Nam Ning Street, Aberdeen Centre (Site 4), Aberdeen, Hong Kong			
Causeway Bay Branch	G/F-3/F, Siki Centre, No. 23 Jardine's Bazaar, Causeway Bay, Hong Kong			
Kowloon				
Outlet	Address			
Kowloon Branch	G/F., 563 Nathan Road, Kowloon			
Mongkok Branch	G/F and 1/F, Shun Wah Building, Nos. 735 & 735A Nathan Road, Mongkok, Kowloon			
Kwun Tong Branch	Shop E, Block G & H, G/F, East Sun Industrial Centre, 16 Shing Yip Street, Kwun Tong, Kowloon			
Lam Tin Branch	Shop No. 5 & 9, G/F., Kai Tin Towers, 51-67C Kai Tin Road, Lam Tin, Kowloon			
Hunghom Branch	Shop A6, G/F., Whampoa Estate Planet Square, 1-3 Tak Man Street, Kowloon			
Jordan Road Branch	1/F., Booman Building, 37U Jordan Road, Kowloon			
West Kowloon Station Wealth	MTR Station Shop No. WEK B2-7 at Hong Kong West Kowloon Station			
Management Centre	(Note: No Counter Transactions Provided)			
Tokwawan Branch	Shop 1-3, G/F., Ocean Mansion, 370-376 Ma Tau Wai Road, Tokwawan, Kowloon			
Tsim Sha Tsui Branch	Shop Nos. 1-3 on G/F., CFC Tower, 22-28 Mody Road, Tsimshatsui, Kowloon			
Cheung Sha Wan Plaza Branch	Unit G04 on G/F., Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Kowloon			
Ngau Tau Kok Branch	Shop E1 & Portion of Shop D, G/F, Lee Kee Building, No. 55 Ngau Tau Kok Road, Kowloon			
Wong Tai Sin Branch	Shop N118, 1/F, Temple Mall North, 136 Lung Cheung Road, Wong Tai Sin, Kowloon			
	New Territories			
Outlet	Address			
Kwai Chung Branch	Shop A, G/F, Effort Industrial Building, 2-8 Kung Yip Street, Kwai Chung, New Territories			
Tsuen Wan Branch	G/F., 240-242 Sha Tsui Road, Tsuen Wan, New Territories			
Nina Tower Wealth	Crite 2204 or 22/5 Taylor 2 Nine Taylor No. O Verra III. David Taylor No. Taylor in Alexandra Code Country Transactions Described			
Management Centre	Suite 2304 on 23/F, Tower 2, Nina Tower, No. 8, Yeung Uk Road, Tsuen Wan, New Territories (Note: Non-Cash Counter Transactions Provided)			
Yuen Long Branch	Shop 2A - 2B, G/F, Man Yu Building, 2-14 Tai Fung Street, Yuen Long, New Territories			
Market Street Branch	G/F., 49-55 Tsuen Wan Market Street, Tsuen Wan, New Territories			
Tuen Mun Branch	Shops 7-8 on G/F, Castle Peak Lin Won Building, 2-4 Yan Ching Street, Tuen Mun, New Territories			
Kwong Yuen Estate Branch	Shop Nos. 1 & 2, G/F., Commercial Block 2, Kwong Yuen Shopping Centre, Kwong Yuen Estate, No. 68 Siu Lek Yuen Road, Shatin, New Territories			
Tai Po Branch	Shop No. 1, 2, 26 & 27, G/F., Wing Fai Plaza, 29-35 Ting Kok Road, Tai Po, New Territories			
Sha Tsui Road Branch	Shops Nos. 3-5 on G/F., Kwong Ming Building, 120-130 Sha Tsui Road, Tsuen Wan, New Territories			
Sheung Shui Branch	Shops 1010-1014, G/F., Sheung Shui Centre, Sheung Shui, New Territories			
Sheung Shui Wealth				
Management Centre	G/F and 1/F, No. 89-95 San Fung Avenue, New Territories (Note: Non-Cash Counter Transactions Provided)			
Tseung Kwan O Branch	Shop Nos. 252A, 252B & 253 on Level 2, Metro City Phase I, Tseung Kwan O, New Territories			
Ma On Shan Branch	Shop Nos. 303-304, Level 3, Ma On Shan Plaza, 608 Sai Sha Road, Ma On Shan, New Territories			
Tin Shui Wai Branch	Shop No. G72, G/F, +WOO (Phase 1), 12-18 Tin Yan Road, Tin Shui Wai, New Territories			
Shatin Branch	Shop Nos. 8D, 8E and 8F, Level 1, Shatin Lucky Plaza, Nos. 1-15 Wang Pok Street, Shatin, New Territories			
Tiu Keng Leng Branch	Shops Nos. L2-064 and L2- 065, Level 2, Metro Town, Tiu Keng Leng, New Territories			
Sam Shing Estate Branch	Shop No. 4, G/F., Moon Yu House, Sam Shing Estate, 6 Sam Shing Street, Tuen Mun, New Territories			
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